

David J. Alves, PMP

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Strategic Information Technology Leader

Visionary Leadership | Global Technical Management | Building Effective Technical Teams

High-Impact business partner and technology department head with 20+ years of experience with a background in building successful technical infrastructures, growing technical teams, and identifying opportunities for operational improvement.

Expertise in development of business process improvement, alignment to corporate strategy, project and change management. Excel in identifying technical requirements, overseeing large-scale deliverables, and working effectively with both internal and external stakeholders.

LEADERSHIP COMPETENCIES

Strategic Transformation • Staff Development • Building Technical Infrastructures • Project Design & Management
Order to Cash • Manufacturing System Management • MES • Supply Chain Management • Procure to Pay • Logistics
IT Trend Research • System Deployments • Regulatory Compliance • Business Intelligence • Security Programs

SNAPSHOT OF CAREER HIGHLIGHTS

BUDGET MANAGEMENT | Demonstrated ability to review operational processes and budgetary needs resulting in reduced operating budgets by millions of dollars annually

EXECUTIVE LEADERSHIP | Experienced in building effective global technical teams that are well-versed in technical tools and experts in their field, resulting in improved productivity levels

DIGITAL TRANSFORMATION / CHANGE MANAGEMENT | Superior ability to identify areas of operational weakness, exploit current methods and technologies and streamlining processes using appropriate industry methodologies

PROFESSIONAL EXPERIENCE

Polartec LLC | Andover, MA

Director of Information Systems - 09/2002-06/2019

IT department head within a successful global high-tech textile manufacturing organization with a concentration on leading all areas of information technology within the company, supporting 1500 employees at peak.

- Created and executed comprehensive 3-year technology roadmaps for global business / manufacturing operations
- Reduced the annual operating budget from \$11MM to less than \$3MM by streamlining current processes and eliminating redundancies in a multi-year initiative
- Devised internal Business Intelligence systems which held 90% of corporate data, using SAP Business Objects BI tool
- Principal technology representative for M&A activities on several initiatives
- Oversaw a large-scale implementation for a newly acquired manufacturing company to include both ERP and MES systems
- Implemented several software systems throughout the organization which included Salesforce.com, SaaS HCM, Ascentis and a multi-lingual, multi-currency ERP system for use at a facility in China, all within scope, budget and schedule
- Managed several logistical projects including a move to new corporate headquarters and two data center moves
- Increased speed to market for new products by 10% by creating updated R&D workflow systems and, along with the CEO, developed a metric which improved "ship on time" by 20%
- Managed staff size from 10 to 51 individuals, providing individualized coaching and guidance. Modified the IT organizational structure several times to better align to the company's strategy
- Led several TCO reduction projects which improved workflow efficiency by 25%, created strategies related to new service, software and hardware acquisitions, and worked closely with contractors in EMEA, EU, LATA and North America.

Polartec Continued:

- Consistently encouraged a positive working environment by mentoring new staff members, empowering team members to make decisions, and ensuring SOPs are consistently followed
- Developed company's GDPR policy as well as co-creating HIPAA and OSHA training programs

Polartec LLC | Andover, MA**Applications Development Manager - 06/1999-09/2002**

Managed the application development process within the organization which included working closely with Business Unit Managers, gathering requirements, and completing detailed data analysis. Identified areas of potential risk and developed solutions aimed at reducing operating costs, improving productivity, and ensuring compliance with requirements.

- Instrumental in the design and implementation of an RF system that was credited with improving manufacturing processes and warehouse productivity as well as overall inventory accuracy
- Managed outsourced web-development projects which improved communication to both customers and suppliers, as well as sourced several modifications to Salesforce.com to enable salesforce to more accurately quote and understand capacity

DJ Alves Consulting | Andover, MA**Owner/Consultant – 08/1996 – 06/1999**

Provided support and consulting services to clients within a variety of industries leading up to Y2K with a focus on supporting Y2K compliance. Completed 2 client engagements that were both centered on compliance and strategy development.

- Veryfine - Led a project aimed at upgrading internal systems to Y2K compliant systems in addition to upgrading EDI maps which allowed for Partners to be in adherence with century compliance standards
- Ultratech Stepper - Designed a data warehouse system which was used to analyze complex corporate data and improve the decision-making process along with providing training to the client's internal team members

Town and Country Fine Jewelry Group | Chelsea, MA**Project Leader/Manager – 08/1994-08/1996**

Oversaw technical project tasks within the organization, including addressing help-desk calls and implementing strategies related to IT. Supervised a team consisting of 12 contractors and 4 internal Programmers along with reviewing and delegating work, monitoring quality levels, and diffusing escalated situations.

- Improved document trading efficiency with suppliers and customers by 48% (50% to 98%) by completing a large-scale EDI re-write project
- Recognized as a subject matter expert within the organization regarding project management methodologies, technical systems, and internal standard operating processes

Town and Country Fine Jewelry Group | Chelsea, MA**Sr. Programmer/Analyst – 08/1992-08/1994**

Managed hands-on technical operations related to the maintenance of the BPCS package, requiring the completion of modifications for inventory, AP, AR, cost, shop floor, capacity planning, purchasing, order entry, and billing. Worked effectively with an internal team to ensure metrics were continuously met.

EDUCATION & CERTIFICATIONS

CISM (Certified Information Security Manager), ISACA – In process
Project Management Professional, Project Management Institute – 5/2019
ITIL 4 (Information Technologies Infrastructure Library), Axelos – 7/2019
Certificate in Computer Programming, Computer Learning Center of Boston
Associates Degree, Criminal Justice, Bunker Hill Community College

MILITARY EXPERIENCE

Senior Non-Commissioned Officer/Platoon Sergeant | Massachusetts Army National Guard 1979-1999
Infantry | United States Marine Corps 1977-1979